Alert Threshold Application Option

Previously when you setup an alert, it applied the trigger threshold to the <u>sum</u> of all of the States included in the alert. Now, you can choose to apply the trigger threshold to any individual State in the alert definition as opposed to just the sum. This ensures that you can receive alerts as more States reach the threshold. This feature only applies to the State based alerts, but we are working on adding it to the utility based alerts as well.

In the example below, if you look at the alert summary table, you will notice that the same alert has multiple alert is repeated with different alert levels. In this scenario, you will receive an alert for each State once the outage hits each alert level. This type of setup ensures you are in the know all the time. In order to cut down on the number of alerts you receive, we have set it up so that you only receive one alert per State on any given cycle. For example, if Virginia jumps to 110,000, you will not receive an alert for 50K, 75K, or 100K, your alert will state that Virginia has exceeded a threshold and is at 110K. You will still get another alert if it goes to 150K or higher. The Alert name must be exactly the same to have this functionality. We are also combining all alerts into a single message so even if States hit different levels, you only get one email or text.



If you need help setting up alerts, let us know and we can help you define them.

Filter Counties

Don't need to see the entire States in your selection? Now after you choose your States to display, you can choose to filter the counties so you only see the ones that you want to. Everything in the display will reflect only the selected counties including the outage numbers, utility information, history charts and the map.

Perfect for looking at major metro areas and for TV/radio station viewing/listening areas. Combine this with the other features we just added like views, embedded web pages, and ops center mode to provide a complete solution.



Canada Coverage

We now cover a large portion of Canada with our coverage and are expanding that as new data becomes available. So now whichever side of the border you are on you can see the bigger picture. Whether you work across the border or watch the impacts of weather events, you can choose your coverage to include the southern Provinces (we are keeping the north and south of Canada separate for display) and/or the United States. Nothing about the functions changes except that you need to explicitly choose and accept the coverage under the Display tab.





View Manager

The view manager allows you to save any number of views and then quickly navigate to any saved view with the click of a button. The view manager also lets you order and select the views that you want to use in the Operations Center Mode/View Rotator. It also assigns a unique code to each view which is used in the embedded web page option, and in the future will be used for shared views between users.

Couple this feature with the Canadian coverage options and County Filters to create an unlimited set of breakouts for your regions of interest, service areas, or storm impact localities.



Operations Center Mode/View Rotator

Once you have created your views you can select the ones that you want to use in Operations Center Mode, and start the View Rotator. The View Rotator will continuously loop through the selected views on a specified time delay and it will update the data in the display every time it changes.

Send this to a television monitor and display it in your operations center, news room, or lobby.



Embed Views in Your Website

Now you can specify any view to display on your website with your own branding. A single line of html code will allow a simple map with accompanying table and history chart to be displayed on your website. Since you control the views, you can change your content anytime you want.

Contact us to find out how easy this is.

